Instrument Repair and/or Calibration Form

NOTE: A Return Material Authorization is NOT required.

To obtain service on items in or out of warranty, please return your product with this form to:

Testo North America, Service Department
40 White Lake Road, Sparta, NJ 07871

Phone: 800-227-0729 / Fax: 862-354-5020 / Email: services@testo.com

Please follow these simple instructions:
• Complete this Instrument Repair and/or Calibration Form.
• Be sure to fill out the form entirely and include proof of purchase for warranty claims.
• Put this completed form, any additional paperwork, and the instrument, together in a box.
• Distributors can request in writing that repairs are shipped directly to the customer.

Billing/Quote Contact: Date: ____________________________

Company: ____________________________________________________________________________________

Contact Name: _________________________________________________________________________________

Address: _______________________________________________________________________________________

City / State / Zip: ______________________________________________________________________________

Phone: ________________________________________________________________________________________

Fax: __________________________________________________________________________________________

Email: _______________________________________________________________________________________

Promo Code: __________________________

Shipping Address (if different from billing):

Company: ____________________________________________________________________________________

Contact Name: _________________________________________________________________________________

Address: _______________________________________________________________________________________

City / State / Zip: ______________________________________________________________________________

Phone: ________________________________________________________________________________________

Service Request (circle all that apply):

Repair    Calibration    Other_________________    Warranty (copy of invoice is required)

Model (s) / Instrument (s): _______________________________________________________________________

Reason for sending in unit:

______________________________________________________________________________________________

______________________________________________________________________________________________

______________________________________________________________________________________________

NOTE:
Testo is not responsible for personal items that are sent with instruments. Instruments left at Testo for more than 30 days without a quote approval or without proper paperwork will be returned in their original condition to the owner/distributor and incur the minimum labor charge and/or reexamination fee and all subsequent shipping charges. In the event the equipment is left at Testo for over 90 days, Testo reserves the right to dispose of the equipment. Testo is not responsible for typos or misinformation.

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