







## Service Request Form

<b>End User Company</b> 	
<b>End User Address</b> 	
<b>Contact Person</b>	
<b>Tel</b>	
<b>Email</b>	

 <b>Billing Company</b>	
<b>Billing Address</b>	
<b>Contact Person</b>	
<b>Tel</b>	
<b>Email</b>	

 <b>Warranty</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
 <b>Service Requested</b>	<input type="checkbox"/> Repair	<input type="checkbox"/> Calibration

<b>Model</b> 	<b>Serial No</b>	<b>Remarks</b> 	<b>Check List (Testo only)</b>	

**Note:**

- In the case of a warranty claim, please enclose the purchase receipt, indicating the delivery and purchase dates, together with the product.
- For service charge amounting RM 100 & below, Testo will proceed repair directly without customer's confirmation.
- Instruments left at Testo more than 30 days without a quote approval or without proper paperwork will be returned in its original condition to the owner/distributor and charged the minimum labor and/or re-examination fee and all subsequent shipping charges.
- In the event that equipment is left at Testo over 90 days Testo reserves the right to dispose of equipment.
- Testo is not responsible for typos or misinformation.


**Customer's acknowledgement**

**Received by Testo**

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Internal use :

 X \_\_\_\_\_

SC Number : \_\_\_\_\_